

# SGC-POL

## Quality Policy

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*Our mission:*

The mission of the ALBEDO is to serve as a trusted technological partner, providing high-quality telecom products to customers and enabling them to enhance their communication infrastructure.

The purpose of ALBEDO Telecom is to be the best technological partner of our customers offering them products to install, synchronize, monitor and troubleshoot telecom resources. ALBEDO Telecom designs and markets products that contain a high degree of sophistication and offer a great added value where accuracy and reliability is fundamental in a changing technological environment. Customer satisfaction is our objective and the main driver of our improvement.

In order to achieve this level of satisfaction ALBEDO Telecom establishes the following general objectives in the Quality Management System:

- **Customer Orientation**, understanding their expectations and requirements.
- **Excellence in Design**, tracking the technological evolution.
- **Continuous Learning** of our staff, to track the market changes while transmitting the innovation into our products.

ALBEDO Telecom directors are fully committed to the improvement of the Quality Management System because it ensures the strict compliance with the legal and regulatory requirements specific to ALBEDO' activities.




JOSE M CABALLERO - GENERAL MANAGER